



## **HAI Board Regulation on Ethical Codes for HAI Board and Staff BE 2563 (2020)**

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As it is deemed appropriate to amend HAI Board Regulation on Ethical Codes for HAI Board and Staff B.E. 2555 (2012) to correspond with the Act on Ethical Standards, B.E. 2562 (2019), the principles of good governance, and international standards;

By virtue of Section 18 (4) (d) of The Royal Decree on the Establishment of The Healthcare Accreditation Institute (Public Organization) BE 2552 (2009) and as amended by The Royal Decree on the Establishment of The Healthcare Accreditation Institute (Public Organization) (2<sup>nd</sup> Edition) BE 2562 (2019), and the resolution of HAI Committee in its meeting No. 5/2020 on 22 May 2020, a relevant regulation is issued as follows.

**Article 1:** This Regulation shall be titled as “HAI Board Regulation on Ethical Codes for HAI Board and Staff, BE 2563 (2020).”

**Article 2:** This Regulation shall come into force on the day after the date of its announcement.

**Article 3:** HAI Board Regulation on Ethical Codes and Best Practice for HAI Board and Staff, B.E. 2560 shall be canceled.

For all any other regulations, announcements and orders concerning any matters already provided in this Regulation, that are in contrary or conflicting with this Regulation; the provisions in this Regulation shall be applied instead.

**Article 4:** In this Regulation

“The Institute” means The Healthcare Accreditation Institute (Public Organization).

“The Board” means HAI Board, including subcommittees appointed by HAI Board.

“Board Member” means the Member of HAI Board.

“Director” means HAI Director.

“Persons Working for The Institute” means the persons working for the Institute under Section 30 of The Royal Decree on the Establishment of The Healthcare Accreditation Institute (Public Organization) BE 2552 (2009) and as amended by the 2<sup>nd</sup> Edition, which consist of officials or employees, advisors or experts, and the government officials taking a temporarily mission to work for the Institute, as well as the surveyors, facilitators and consultants of HAI quality improvement process who work on behalf of HAI.

“Ethic” means the principles and concepts generally accepted in leading self-conduct of the Board and persons working for the Institute.

**Article 5:** The Director shall have charge and control of the execution of this Regulation.

For the benefits in setting up ethical standards, the Director shall have the power to issue any other regulations, announcements, orders or criterion accordingly that are not conflicting with this Regulation.

### **Part 1 General Principles**

**Article 6:** The Board and persons working for the Institute shall perform their duties in accordance with the following stipulations:

- 1) Be loyal to the nation, religion and the King;
- 2) Be a good role model for upholding and observing the Constitution of the Kingdom of Thailand;
- 3) Adhere to the democratic system with the King as the head of the state;
- 4) Set the benefit of the nation prior to personal interest;
- 5) Adhere to professional ethics and create teamwork in the organization.

**Article 7:** The Board and persons working for the Institute shall manage and operate all activities in compliance with the Act on Ethical Standards, B.E. 2562 (2019) and the principles of good governance as follows:

- 1) Rule of Law: perform activities in accordance with laws, regulations, rules and instructions with consideration of fairness, justice, vigilance and promptness;
- 2) Morality: adhere to the values of righteousness and goodness of the society;
- 3) Transparency: the public can easily access and understand the information of the Institute, and the Institute has an accountable and standardized internal control processes;
- 4) Participation: the persons working for the Institute and stakeholders have opportunities to participate in management and decision-making of the Institute;
- 5) Accountability: persons working for the Institute are aware of individual rights and duties, recognize their responsibilities to the Institute and society, hold result-based performance, and accountable to their work;
- 6) Cost-effectiveness: optimize the utilization of organization's resources for the benefit of public.

## **Part 2 Ethical Codes for Enhancing Creditability of the Institute**

**Article 8:** The Board and persons working for the Institute shall observe the following ethical codes as a framework for accreditation, general administration and other undertakings of the Institute so as to enhance creditability of the Institute:

- 1) Keeping confidentiality of data and information obtained from healthcare organizations, including data and information generated from the undertakings of the Institute;
- 2) Having independence in decision-making by controlling factors that may deteriorate independency;
- 3) Decision-making is based on objective data and evidences which are up-to-date;
- 4) Being impartial and having fairness in all undertakings, and reduce any bias that can influence decision-making;
- 5) Preventing any conflicts of interest;

## **Part 3 Promoting Ethical Codes**

**Article 9:** The Board and persons working for the Institute shall study these ethical codes, appreciate the persons who are a role model in conforming to these codes, and collaboratively prevent malpractices against these codes by warning the violators and reporting the incident to supervisors for correction and improvement.

Announced on: 1 June 2020

(Mr. Theerapol Topanthonont)  
Chairperson of HAI Board